

CONSUMER PROTECTION ACT OF 1st APRIL 2011

We advise all NEW CLIENTS who have signed a membership on or after the 1st April 2011 that our organization abides by the CONSUMER PROTECTION ACT of 1/04/2011 and that only memberships signed on or after this date fall under the new terms and conditions of the act instituted from 1st April 2011. We draw your attention to the following points especially.

1. That no promises, misrepresentations or other have been made to him/her other than those listed on the C.P.A. annexure and that other annexures and all term and conditions apply to the membership other than those which are in contravention of the CONSUMER PROTECTION ACT, and have been deleted, by his/her signature thereon and initials next to any deletions alterations made to existing stationery in order that the stationery may be complaint with the C.P.A.
2. THAT all membership options that were/are available to him/her upon his/her actual date of joining were made known to him/her nothing being the exception.
3. That the ADMINISTRATION FEES charged by SA OLYMPIC H/W are not a JOINING CHARGE but purely the cost, in total, that SA OLYMPIC H/W incurred to ensure that the new member is placed on our register in a correct manner, programs, diets etc. and that no percentage of this charge will be considered for refund, should the client wish to make use of the option of early cancellation Under Any Circumstances.
4. That S.A.OLYMPIC H/W requires 50% of the balance of the expected income amount of the membership to be paid because of the following SA OLYMPIC has and will always encourage a debit order payment plan for the new members, INSTEAD of an upfront cash or credit card payment because of the fact that we have future monthly expenses such as, reduction in fees and administration charges and other month to month commitments. The debit order system ensures that our organization has a regular month to month and fairly even income, in both summer and winter months without the extreme highs and lows of the industry. ALL clients who enter into a membership on a fixed term basis enjoy the benefits including free programs and diets and a reduced monthly fee as well as a reduced administration fee This 50% must be paid in full and may not be paid off on termination.
5. The Client may use the option of early cancellation provided the terms of CLAUSE 4 have been adhere to and all fees are up to date up to and including the actual TERMINATION DATE.
6. That month to month memberships may be cancelled at any time by the client, giving our organization one calendar months notice in writing, prior to the date of the planned termination, proof to be retained by the client, and that all fees are paid up to date including the notice month.

Duly signed and agreed upon by the client and SA OLYMPIC HEALTH WORLD on this the

Member

for/on behalf of SA OLYMPIC HEALTH WORLD

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